



Govt. Maharani Laxmibai Girls PG College Kila Bhavan Indore

Parents Feedback Analysis Report – 2020 – 2021

The Institution maintains rapport with Parents & encourage their association and support in academic and administrative activities for holistic development of the students.

Institute organize **Parents teacher meeting** department wise, to facilitate interaction between parents and teacher. Parents participated and gave suggestions for improvement of the institution.

Considering the pandemic situation, institution also facilitated the Parents in-terms of 24 * 7 online feedback in the institution website to obtain suggestion on various parameters -

- Locality
- Admission Procedure
- Fees structure
- Online classes
- Teaching quality
- Interaction with Staff
- Students – teacher relation
- Discipline
- Clean & green campus
- Safety

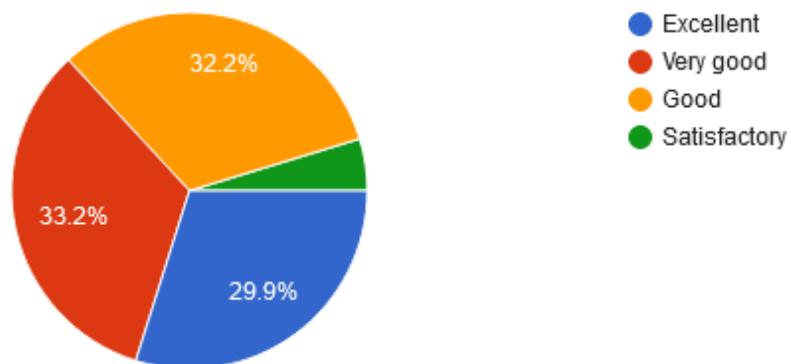
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Analysis of parents feedback on Various parameters

S.no	Description	Response of Parents (%)			
		Excellent	Very Good	Good	Satisfactory
		%	%	%	%
1.	Locality	30	33	32	05
2.	Admission Procedure	19	35	39	07
3.	Fees Structure	23	31	41	05
4.	Online Classes	21	34	35	10
5.	Teaching Quality	27	34	34	05
6.	Interaction with staff	21	32	39	08
7.	Students teacher relation	26	35	34	05
8.	Description	27	36	33	04
9.	Clean and Green Campus	42	32	23	03
10.	Safety	32	32	32	04

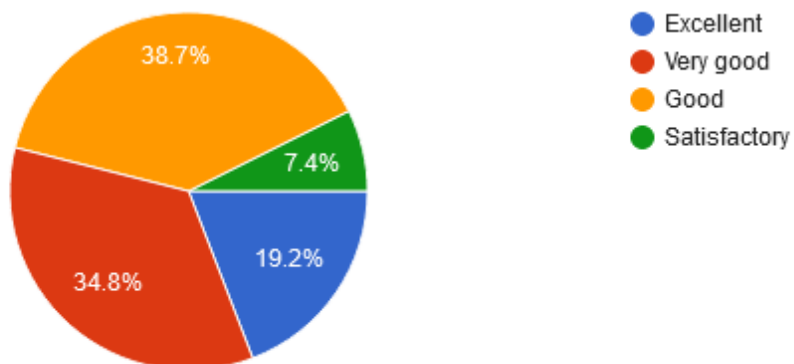
1. Locality of college (महाविद्यालय का स्थान)

1,339 responses



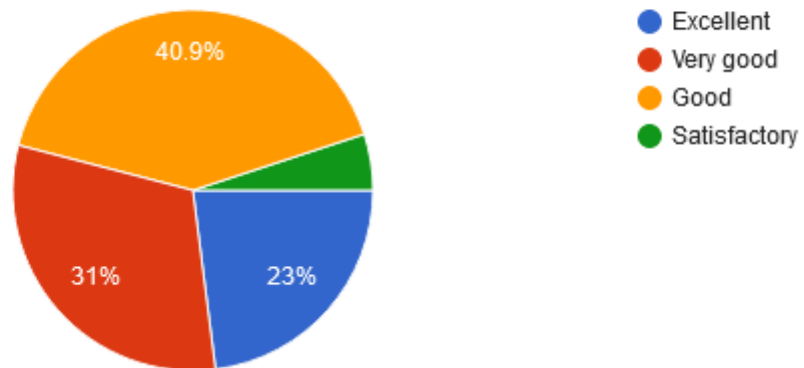
2. Admission Procedure (प्रवेश प्रक्रिया)

1,341 responses



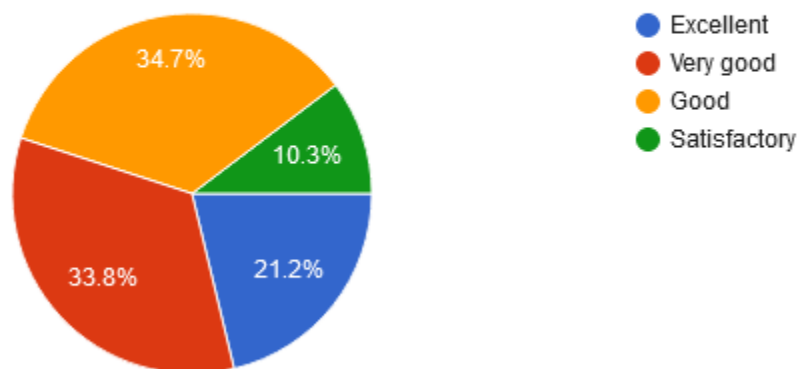
3. Fees structure(फीस संरचना)

1,331 responses



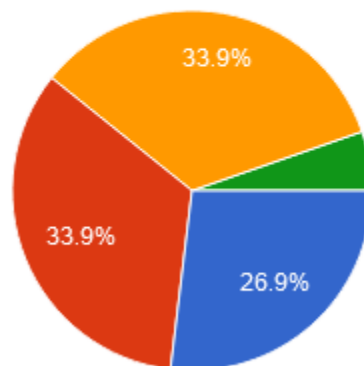
4. Online classes(ऑनलाइन कक्षाएं)

1,342 responses



5. Teaching quality (अध्यापन गुणवत्ता)

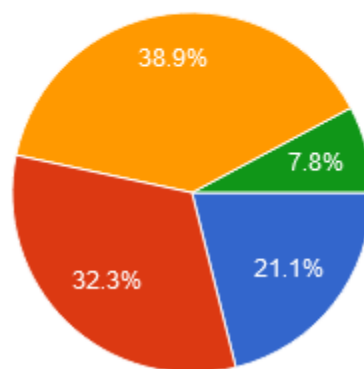
1,338 responses



- Excellent
- Very good
- Good
- Satisfactory

6. Interaction with staff(स्टाफ के साथ वार्तालाप)

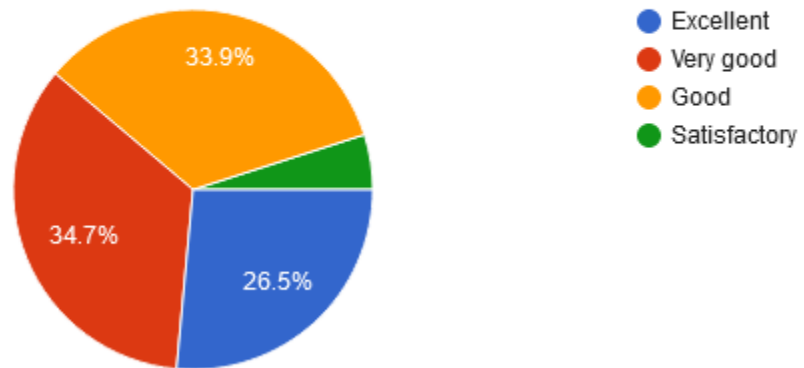
1,333 responses



- Excellent
- Very good
- Good
- Satisfactory

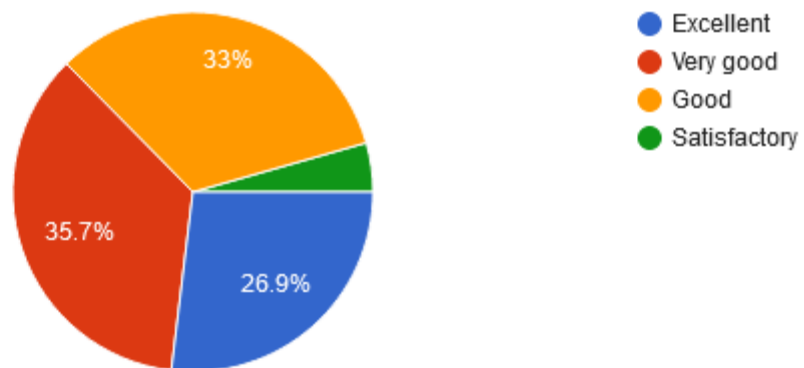
7. Student teacher relations(छात्रा शिक्षक संबंध)

1,338 responses



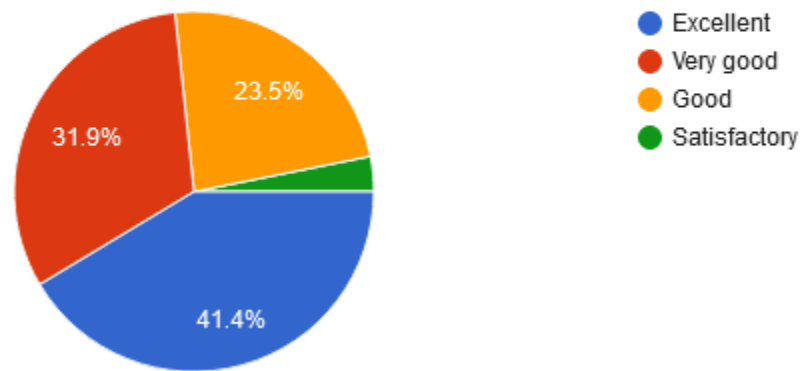
8. Discipline (अनुशासन)

1,338 responses



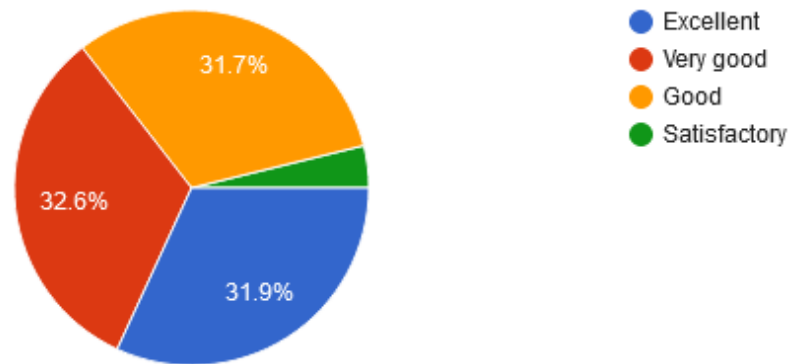
9. Clean and green campus.(स्वच्छ एवं हरा भरा परिसर)

1,334 responses



10. Safety (सुरक्षा)

1,333 responses



Detail of Average Scores On various parameters

Total no.of Parents responded – 1388

S.no	Description	Average Score
1.	Locality	7.04
2.	Admission Procedure	7.32
3.	Fees Structure	7.44
4.	Online Classes	7.37
5.	Teaching Quality	7.66
6.	Interaction with staff	7.32
7.	Students teacher relation	7.64
8.	Description	7.43
9.	Clean and Green Campus	8.26
10.	Safety	7.84

Note- For Calculating average count, the following matrices had been followed

- **Excellent - 10**
- **Very good – 08**
- **Good - 06**
- **Satisfactory – 04**

Majority of parents were rated the scores **from 7.1 to 8.26 (from good to very good)** on the all the parameters. It shows that the parents are happy with the services provided by the Institution

Other suggestion given by Parents for Improvement

- To arrange enquiry Desk for students
- To arrange smart board facility
- To provide online study material
- To make proper arrangement of water
- Need to add new Classrooms
- To upload E-content on website
- To arrange the availability of syllabus
- To arrange Notification of exam notices made available in better way
- To add new Furniture in Classrooms

Action Taken Report on Parents feedback

Following Actions have been taken as per the suggestions given by Parents

The **ATR** is made available on institutional websites

S.no	Suggestions made by parents	Action taken
1.	Enquiry desk should be there in the college	Help desk was there and still continue
2.	Smart board facility should be arranged	In some classrooms this facility made available
3.	Provide online study material	All faculty members already providing the same and brought the matter to HOD's notice
4.	Proper arrangement of water	Sufficient number of R.O. and water cooler's made available for the students
5.	Add new classroom	New academic block with 06 classroom made available
6.	E-content should be upload	Video lecture uploaded on college websites and the process is continued
7.	Library facility should be improved	New library building is about to be completed
8.	Canteen facility should be provided	Due to covid pandemic, it is closed and will be opened after the situation is controlled
9.	Notification & Notices should be made available in a better way	All the notices & notification displayed on college notice board and the classwise WhatsApp group created by teachers.
10.	To arrange the availability of syllabus	Syllabus of all P.G. classes are made available on institutional websites. The process of uploading U.G (NEP) syllabus is going on.




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